

PRISON VISITS – JUNE 2020 (COVID-19)

What has changed

- A small number of prisons are testing a video calling system for social visits using Purple Visits
- The prisons who currently have this service available are:
 - o HMP Berwyn
 - o HMP Bronzefield
 - HMP Downview
 - o HMP Eastwood Park
 - o HMP Garth
 - o HMP High Down
 - o HMP Hull
 - o HMP Wayland
 - HMP Werrington
 - HMP Wetherby

How it will work

- Video calls can only be made on phones or a tablet; they will not work on a computer.
- The visits will last 30 minutes
- Up to four visitors can take part in the call
- Video calls will be recorded and monitored by a member of prison staff

What you have to do

- Download the Purple Visits app to your phone or tablet
- Register to book a video call. You must know the inmate's full name, their prison number, and date of birth
- You must provide passport, driving license or other government-issued ID
- Provide proof of address (if your ID does not include this)
- All video callers must be on the inmate's visitor list
- The main caller must be over 18 years old
- People under 18 can be on the call, provided they are on the inmate's list

Detailed information about video calls can be found here: Purple visits